

BLACKS
VETS

At the heart of veterinary excellence

the PAWS POST

Autumn/Winter 2018

Welcome to the Autumn & Winter edition of The Paws Post! Get cozy and comfy whilst you catch up on our latest news.



WE'RE GOING TO NEED A BIGGER TROPHY CABINET!



We have been over the moon with the recognition we have achieved this year for our important work with Black Country pets and in November, we learnt that we had scooped three more awards via the **Chamber of Commerce**.

We are delighted to confirm that we have won the Black Country Chamber Awards for **Customer Commitment** and also **Wellbeing at Work**, beating off stiff competition from other local businesses. We also learnt that we had won the regional West Midlands heat for **Customer Commitment** and are now through to the national final! Watch this space.... In the meantime, a huge thank you to our fantastic clients and brilliant team, without whom none of this would be possible. [Here's to a great 2019!](#)



BREXIT MAY MEAN CHANGES TO PET TRAVEL

Yes, the B word may have implications for pet travel to Europe, especially in the event of a 'no deal' scenario. According to information released by DEFRA, existing pet passports may no longer be valid meaning that owners may need to allow up to **4 months before travel for vaccinations and boosters.**

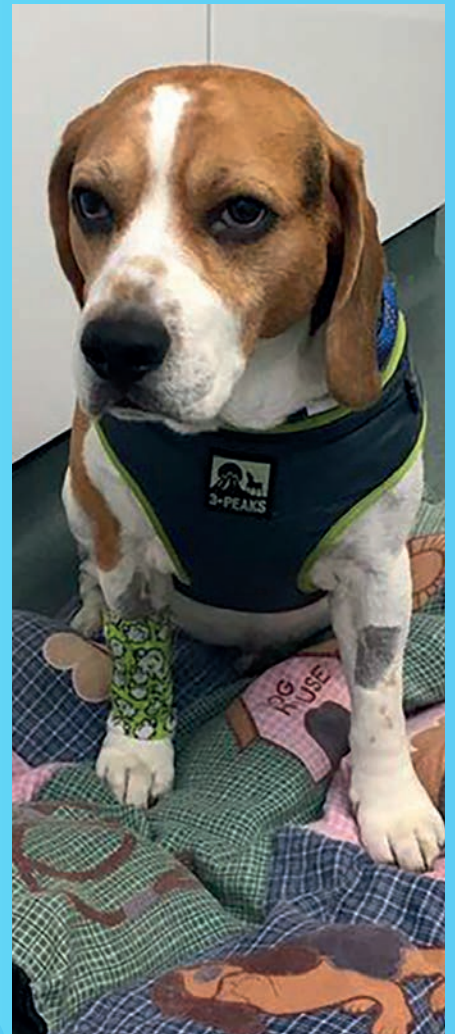
We'll be watching the situation closely and will post further updates when we have them. But, if you're considering your 2019 holiday and are taking your pet, it may be wise to factor extra time in for gaining compliant documentation.



Brilliant news for Benson

This is beautiful Benson the Beagle, who was brought into our Lye surgery earlier this year with lumps in his neck. Unfortunately, after further investigation and laboratory tests, Benson was diagnosed with Canine Lymphoma which is cancer of the lymphatic system. Luckily our experienced team were able to place Benson on a chemotherapy protocol which included 25 weeks of treatment. Weekly appointments for blood tests and chemotherapy means that our nursing team develop a very special bond with chemo patients and Benson was given lots of love and extra care during his illness. We are delighted to announce that Benson is now in remission and back to feeling his old self again. He will still visit us for regular checkups and we always look forward to his visits.

Congratulations beautiful boy, we are so proud of you!



Summer Fun at our Annual Team Party

As always, our annual get-together happened in September, providing our brilliant team a much needed chance to relax with their families and enjoy some fun and great food. Our famous Best of the Best awards are presented at this event and we are delighted to reveal this year's winners which are voted for by our own Blacks colleagues.



BEST VET & OVER ALL BEST OF THE BEST WINNER

Kevin Orembo



BEST NURSE

Lucy Rowley



BEST CPCA

Kendall Clee



BEST PRACTICE SUPPORT

Eileen Hickman



RUNNER UP VET

Marina Perez Lopez



RUNNER UP NURSE

Tracey Tripicchio



RUNNER UP CPCA

Matthew Howell



RUNNER UP PRACTICE SUPPORT

Kirsty Bennett

Congratulations to all the winners and a big thank you for all your hard work!